



# Customer Training Roadmap

## 2024

# Customer Training Roadmap

Q1

## Released

**PingOne Authorize  
Application Permissions -  
OD NEW**

Introduction to PingOne  
DaVinci - OD

PingFederate Administration -  
ILT

\*Certified Professional -  
PingAM

**\*Certified Expert PingOne  
NEW**

Q2

## Q2 Planned Releases

IAM Fundamentals - OD

**Getting Started With PingOne  
Advanced Identity Cloud - OD & ILT  
NEW**

Getting Started With PingOne DaVinci  
- OD

PingAM Customization and API's - ILT

\*Certified Professional - PingOne

\*Certified Professional - PingOne  
DaVinci

Q3

## Q3 Scoped Releases

Introduction to PingOne  
Advanced Identity Cloud - OD

**PingOne Protect  
Integrations and Data  
Analysis - OD NEW**

\* Denotes Certification  
**Bold** - New Content

Q4

## Q4 Scoped Releases

**PingOne Advanced Identity  
Cloud Governance - ILT NEW**

PingAccess Advanced Admin -  
ILT

**PingOne Platform  
Administration - ILT NEW**

Ping Directory Administration  
- ILT

\*Certified Professional -  
PingDirectory

# Q2 Training Roadmap Deeper Dive

Update	<b>IAM Fundamentals (FD-100)</b> Forming part of the Foundations course	<ul style="list-style-type: none"><li>• <b><u>On Demand</u></b></li><li>• This module forms part of the IAM Fundamentals course but has a focus on DCI.</li><li>• In this course you will discuss the key benefits of adopting Decentralized Identity using Pingone Neo.</li></ul>
NEW	<b>Getting Started With PingOne Advanced Identity Cloud (AIC-330)</b>	<ul style="list-style-type: none"><li>• <b><u>3-Day Instructor-Led Training</u></b></li><li>• Learn the concepts and tasks necessary to successfully manage identities, applications, user journeys, and tenant configuration in your own Advanced Identity Cloud.</li><li>• Also available as on demand.</li></ul>
Update	<b>Getting Started With PingOne DaVinci (PIDV-300)</b>	<ul style="list-style-type: none"><li>• <b><u>On Demand</u></b></li><li>• This is an update to the 202 content and associated labs to round us off with a Getting Started with PingOne DaVinci course that covers the basics on how to use the product.</li></ul>
Update	<b>PingAM Customization and APIs (AM-421)</b>	<ul style="list-style-type: none"><li>• <b><u>5-Day Instructor-Led Training</u></b></li><li>• This course provides a hands-on technical introduction to PingAM APIs and customization use cases. Students examine AM extension points and gain the skills required to extend and integrate an AM deployment in a real-world context.</li></ul>

# Q3 Training Roadmap Deeper Dive

**Update**

**Introduction to PingOne  
Advanced Identity Cloud  
(AIC-100)**

- **On-Demand**
- Introductory Level course focused on building awareness of basic concepts, techniques, and terminology. It will cover basic features, functions, and use cases, and will include demos but no labs.

**NEW**

**PingOne Protect Integration  
and Data Analysis (PIP-400)**

- **On Demand**
- Understand how the dashboard can be used to analyze risk results to define better policies to meet the objectives of reducing friction and improving security.
- Understand the basic requirements for configuring PingOne Protect in PingFederate, PingOne Davinci, and PingAccess with actual product demonstration and lab instructions.

# Q4 Training Roadmap Deeper Dive

NEW	PingOne Platform Administration (P1-400)	<ul style="list-style-type: none"><li>• <b>3-Day <u>Instructor-Led Training</u></b></li><li>• Solutions-focused covering basic config, PingOne Directory, access control, SSO, and MFA.</li><li>• Advanced topics include API security and Adaptive Authentication.</li></ul>
Update	PingAccess Advanced Admin (PAAA-400)	<ul style="list-style-type: none"><li>• <b>4-Day <u>Instructor-Led Training</u></b></li><li>• This is a version update of the PingAccess Advanced Admin class.</li><li>• This course deepens your PingAccess knowledge by diving into more depth on token providers, resources, authentication, and clustering. It also introduces maintenance and troubleshooting tasks such as configuration import/export, tuning, logging, and troubleshooting rule decisions.</li></ul>
Update	PingDirectory Administration (PD-400)	<ul style="list-style-type: none"><li>• <b>3-Day <u>Instructor-Led Training</u></b></li><li>• This is a version update and a restructure of the current PingDirectory Class.</li><li>• This course is designed for System Administrators and provides the foundational knowledge and techniques you'll need to install and manage the components of the PingDirectory platform.</li></ul>
NEW	PingOne Advanced Identity Cloud Governance (AIC-520)	<ul style="list-style-type: none"><li>• <b>3-Day <u>Instructor-Led Training</u></b></li><li>• This course explains how to use PingOne Advanced Identity Cloud to implement Identity Governance (access review, request, certification and separation of duties). Also, explains how to utilize the Autonomous Identity functionality and make use of Autonomous Access nodes in journeys.</li></ul>

# Certifications Deeper Dive

NEW for Q1	<b>Certified Expert - PingOne (POE-001)</b>	<ul style="list-style-type: none"><li>• <b>The Certified Expert - PingOne</b> exam is targeted at IT professionals responsible for advanced administration and deployment of PingOne solutions. The exam validates your advanced knowledge of the PingOne platform and ability to manage solutions and implement use cases.</li></ul>
Update - Q2	<b>Certified Professional - PingOne (POP-001)</b>	<ul style="list-style-type: none"><li>• <b>The Certified Professional - PingOne</b> exam is targeted at IT professionals responsible for administering and deploying PingOne solutions. The exam validates your knowledge of PingOne management in order to use Ping's SaaS technologies to build solutions and solve use cases.</li></ul>
Update - Q2	<b>Certified Professional - PingOne DaVinci (PODV-001)</b>	<ul style="list-style-type: none"><li>• <b>The Certified Professional - PingOne DaVinci</b> exam is targeted at IT professionals responsible for administering and deploying PingOne DaVinci solutions. The exam validates your knowledge of PingOne DaVinci management (environment and connectors) as well as flow creation, maintenance, testing, troubleshooting, implementation, and general identity orchestration concepts.</li></ul>
Update - Q4	<b>Certified Professional - PingDirectory (PDP-001)</b>	<ul style="list-style-type: none"><li>• <b>The Certified Professional - PingDirectory</b> exam is targeted at IT professionals responsible for administering and deploying PingDirectory solutions. The exam validates your ability to describe how to perform basic installation and configuration tasks.</li></ul>